

CloudQAtest

Kennisbank > 011624kbct > kb20

kb20

Agent007 RAW - 2025-01-20 - Reacties (0) - 011624kbct

test kb after edit

The screenshot displays a service desk interface for a ticket titled 'Awaiting Agent'. The ticket is assigned to an agent and has a team of 'Test user 01/07'. The ticket is currently in the 'Awaiting Agent' state, with a '3 mins' timer for 'Ticket Open' and another '3 mins' timer for 'User Waiting'. The interface also shows a 'Messages' section with an email message from 'Test user 01/07 (tester.test08@gmail.com)'. The top of the interface includes a search bar with '16956' and several filters: '@Variables(Application_status)', 'Add', and '#Blue'. The left sidebar shows a navigation menu with items 4, 5, 4, 9, and 9.

Gerelateerde inhoud

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