

CloudQAtest

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agentopic20jan 01/06 statuses

- Agent007 RAW
- **Forum name:** #new25

new topic by the agent

The screenshot displays a Zendesk ticket interface for a customer named 'gfddd' with ID 16956. The ticket is currently in the 'Awaiting Agent' status, with 4 messages. The interface includes a top navigation bar with search and filter options, a central status bar, and a right-hand 'Messages' panel. The status bar shows 'Next event' as '-', 'Ticket Open' as '3 mins', and 'User Waiting' as '3 mins'. The messages panel shows an email from 'Test user 01/07 (tester.test08@gmail.com)'.

Comments (1)

AAllan

2 bulan yang lalu

user comment