

CloudQAtest

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kb20

Agent007 RAW - 2025-01-20 - Comment (1) - 011624kbct

test kb after edit

The screenshot displays a user interface for a chat or messaging application. At the top, the name 'gfddd' is visible, along with a phone number '16956' and several tags: '@Variables(Application_status)', 'Add', and '#Blue'. Below this, there are icons for various functions. A central section shows 'Awaiting Agent' with a dropdown arrow and a '4' in a yellow circle. Below this, a table-like structure shows 'Agent' (with a robot icon), 'Team' (with a smiley face icon), and 'Followers' (with a plus sign). At the bottom, it indicates 'Next event' as '-', 'Ticket Open' as '3 mins', and 'User Waiting' as '3 mins'. On the right side, a 'Messages' panel is open, showing an 'EMAIL' header and a 'To:' field with a red 'TU' icon and the text 'Test user 01/07 (tester.test08@gmail.com)'. A blue starry pattern is visible in the bottom right corner of the message preview.

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