

CloudQAtest

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cvcvdf

QA test 14 - 2024-12-25 - Comment (1) - newcat4/12

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The screenshot shows a web browser window displaying a support article from MailSPECCOMMUNIGATE. The article title is "How to Configure the MAPI Connector with Outlook 2019?". The page content includes an introduction to the MAPI connector, instructions on how to download the setup file, and a list of steps for configuration. A red box highlights the "Add..." button in the "Mail" dialog box, which is used to add a new profile. The dialog box also shows options for when to use the profile: "Prompt for a profile to be used" (unselected) and "Always use this profile" (selected).

support.mailspec.com/app9/r/article/7

How to Configure the MAPI Connector with Outlook 2019?

The MAPI plugin for Outlook allows you to use an email account with all the usual pros of a standard ActiveSync connection to the [CommuniGate](#) server while mapping all directories to their CGP equivalents, such as RSS feeds, searches, Outlook's Rec Mailbox's Trash folder, etc.

The more important features of the MAPI connector include shared mailboxes, calls, and chats being made directly from Outlook and the implementation of server-wide filter rules/mailbox delegation to Outlook.

Let's start the MAPI configuration by downloading the latest version from the links in our [Help Desk](#).

<https://helpdesk.communigate.com/en/downloads>

You just need to extract the archive, run the setup.exe and click on the "Install" button in order to install the MAPI plugin.

Then you can go to your **Control Panel** -> **User Accounts** -> **Mail** in order to add a new profile or to modify an existing profile by selecting it and clicking "Properties". In our example, we'll add a new profile:

Mail dialog box showing "General" tab. The following profiles are set up on this computer:

- Agd...

When starting Microsoft Outlook, use this profile:

- Prompt for a profile to be used
- Always use this profile

On the following screen, make sure you choose the option for "Manual setup or additional server types", where you will have the [CommuniGate](#) Pro Server listed under "Other".