

010324 tix vi HC

Ticket ID	8451
Ticket Ref	FDKD-7621-JJPS
Brand	Default
Urgency	6
Status	Awaiting Agent > Awaiting Agent Sub-status
Department	ABC Department
Language	English
Labels	<ul style="list-style-type: none">• #blue• smithtest• TEST LABEL
Created	Tue, 26th Sep 2023
User	Jzz , new Org0409 <goconjazz@gmail.com>
Agent	Jazz
Team	Management
Followers	QA Desk 14 pro , agent50 , Ashley Dawson With Even Longer Name , agent5 , agenttest28 , Chynah , A3 New , A2 New
Single-line Text	

Message #1

By Jazz at Tue, 26th Sep 2023

jaz

sdfsdfsdfs

Note #2

By Avanish at Tue, 26th Sep 2023

new trigger test 18a

Note #3

By Avanish at Tue, 26th Sep 2023

new trigger tedt 22a

Note #4

By Agent 007 test change name at Tue, 26th Sep 2023

Trigger 28/08c New Ticket

Note #5

By Avanish at Tue, 26th Sep 2023

new trigger test 30a

Note #6

By Avanish at Tue, 26th Sep 2023

new note test 4s

Note #7

By Saurav Battiiii at Tue, 26th Sep 2023

trigger new ticket 05/09

Note #8

By Avanish at Tue, 26th Sep 2023

trigger test 12s

Note #9

By Avanish at Tue, 26th Sep 2023

new trigger 18s

Note #10

By Avanish at Tue, 26th Sep 2023

new sla failed test 18s

Note #11

By Avanish at Tue, 26th Sep 2023

new sla test 30a

Note #12

By Avanish at Tue, 26th Sep 2023

new sla note test 4s warning

Note #13

By Avanish at Tue, 26th Sep 2023

new sla test 12s

Note #14

By Avanish at Tue, 26th Sep 2023

new sla test failed

Note #15

By Avanish at Tue, 26th Sep 2023

new sla note 4s failure

Note #16

By Avanish at Tue, 26th Sep 2023

new sla test failed

Note #17

By Denis at Tue, 26th Sep 2023

failed 10 mins user awaiting next agent response

Note #18

By Saurav Battiiii at Wed, 3rd Jan 2024

Trigger New ticket 21/12