

# CloudQAtest

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## sdfvv

Agent007 RAW - 2025-02-06 - (0) megjegyzés - newcatart

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The screenshot displays a CRM interface with a sidebar on the left and a main content area on the right. The sidebar contains a 'New Follow up' section with a 'Cancel' button, a 'Due' date of '28 January 2025 15:55', and 'Actions' including 'Add Reply' and 'follow up'. Below this are 'Criteria' with checkboxes for 'Cancel if user replies' (checked) and 'Cancel if agent replies' (unchecked), and a 'Create' button. The main content area is titled 'Messages' and shows a 'History' of messages. It contains four entries: two 'EMAIL' messages and two 'AGENT NOTE' messages. The first 'EMAIL' message is 'follow up is running' (4 mins, #7). The second 'EMAIL' message is 'mass reply 20/1' (Jan 20, 2025, 6:14 AM, #6). The first 'AGENT NOTE' message is 'sla 2 failed' (Jan 20, 2025, 5:02 AM, #5). The second 'AGENT NOTE' message is 'sla 1 warning' (Jan 20, 2025, 4:42 AM, #4). A third 'AGENT NOTE' message is partially visible at the bottom with the text 'sla 1 warning' (Jan 20, 2025, 4:42 AM, #3). The interface includes various icons for navigation and actions at the top and bottom.