Test sla 13/02

Ticket ID	8880
Ticket Ref	LCMN-4529-UHCO
Brand	Default
Urgency	1
Status	Awaiting Agent
Department	Support
Language	English
Labels	• admin
Created	Wed, 27th Jul 2022
User	AAllan , Smoke test 01 may 2023 <tester.desk12@gmail.com>
Agent	Agent 007 change name
Team	1023GENTEM
Followers	Agent 06/02

021324SINGELINETXTBOX

021324DTEFIELD

021324SELECTFIELD

Message #1   By testeruser at Wed, 27th Jul 2022

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addd

Note #2   By David Anjonrin at Wed, 27th Jul 2022

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support dept

Note #3   By SY at Wed, 27th Jul 2022

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new esc test

Note #4   By SY at Wed, 27th Jul 2022

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new ESC123

Note #5   By SY at Wed, 27th Jul 2022

new esc test

Message #6   By AAllan at Tue, 13th Feb 2024

Test sla 13/02

Note #7   By Agent 007 change name at Tue, 13th Feb 2024

Trigger new ticket 09/02

Note #8   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger New Ticket 12/02

Note #9   By QA Desk 14 pro rider at Tue, 13th Feb 2024

trgr note 021324

Note #10   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #11   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #12   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Note #13   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #14   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #15   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Note #16   By QA Desk 14 pro rider at Tue, 13th Feb 2024

021324wrning

Note #17   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Sla warning 09/02

Note #18   By QA Desk 14 pro rider at Tue, 13th Feb 2024

021324f4iled

Note #19   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Sla fail 09/02

Note #20   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #21   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #22   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Note #23   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #24   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #25   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Message #26   By AAllan at Tue, 13th Feb 2024

test user reply

Note #27   By Agent 007 change name at Tue, 13th Feb 2024

Trigger new reply 09/01/2024

Note #28   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger new reply 15/01/2024

Note #29   By QA Desk 14 pro rider at Tue, 13th Feb 2024

new reply trigger 16 jan

Note #30   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger new reply 23/01

Note #31   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger New Reply 05/02

Note #32   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger New reply 06/02

Note #33   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger New Reply 09/02

Note #34   By Jeremy Christian at Tue, 13th Feb 2024

Trigger New reply 12/02

Note #35   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #36   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #37   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Note #38   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #39   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #40   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Note #41   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #42   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #43   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Note #44   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #45   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #46   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Note #47   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #48   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #49   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Note #50   By Agent 007 change name at Tue, 13th Feb 2024

Trigger new reply 09/01/2024

Note #51   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger new reply 15/01/2024

Note #52   By QA Desk 14 pro rider at Tue, 13th Feb 2024

new reply trigger 16 jan

Note #53   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger new reply 23/01

Note #54   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger New Reply 05/02

Note #55   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger New reply 06/02

Note #56   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger New Reply 09/02

Note #57   By Jeremy Christian at Tue, 13th Feb 2024

Trigger New reply 12/02

Note #58   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #59   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #60   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02

Note #61   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 06/02

Note #62   By Saurav BattiiiiTest save at Tue, 13th Feb 2024

Trigger update 09/02

Note #63   By QA Desk 14 pro rider at Tue, 13th Feb 2024

Triger update 12/02