

sla test 09/02

Ticket ID	1849
Ticket Ref	1969169
Brand	Default ID:1
Urgency	1
Status	Awaiting User
Department	Support
Language	English
Created	Mon, 11th Sep 2023 5:35am
User	test desk , org28a <tester.desk12@gmail.com>
Agent	Saurav Battiddddd
Date	Fri, 9th Feb 2024
Date & Time	Fri, 9th Feb 2024 5:18am
020524SINGELINETXTBOX	
020524DTE&TIME	
020524SELECTFIELD	
test user auth	

Message #1 By Saurav Battiddddd at Mon, 11th Sep 2023 5:35am

test sla

Note #2 By Avanish Deskpro at Mon, 11th Sep 2023 5:36am

new trigger test 28a

Note #3 By Saurav Battiddddd at Mon, 11th Sep 2023 5:36am

Trigger 11/09 New ticket

Note #4 By Agent 007 Test name at Mon, 11th Sep 2023 5:41am

Escalation 11/09

Note #5 By Avanish Deskpro at Mon, 11th Sep 2023 9:04am

new sla test 28a

Note #6

By Avanish Deskpro at Mon, 11th Sep 2023 9:06am

new sla test 28a failure

Message #7

By test desk at Fri, 9th Feb 2024 5:19am

Test sla 09/02

Note #8

By Saurav Battiddddd at Fri, 9th Feb 2024 5:19am

Trigger New ticket 29/01

Note #9

By Agent 007 Test name at Fri, 9th Feb 2024 5:19am

Trigger new ticket 09/02

Note #10

By Saurav Battiddddd at Fri, 9th Feb 2024 5:21am

Sla 09/02 warning

Note #11

By Saurav Battiddddd at Fri, 9th Feb 2024 5:24am

Trigger new update 22/01

Note #12

By Saurav Battiddddd at Fri, 9th Feb 2024 5:24am

Trigger Update 29/01

Note #13

By Saurav Battiddddd at Fri, 9th Feb 2024 5:24am

Trigger Update 09/02

Note #14

By Saurav Battiddddd at Fri, 9th Feb 2024 5:24am

sla manual 09/02 warning

Note #15

By Saurav Battiddddd at Fri, 9th Feb 2024 5:25am

sla manual 09/02 fail

Note #16

By Saurav Battiddddd at Fri, 9th Feb 2024 5:25am

Sla 09/02 Failed

Message #17

By Saurav Battiddddd at Fri, 9th Feb 2024 5:26am

test test test t

Test signature

13457

Note #18

By Saurav Battiddddd at Fri, 9th Feb 2024 5:26am

Trigger new reply 22/01

Note #19

By Saurav Battiddddd at Fri, 9th Feb 2024 5:26am

Trigger New reply 29/01

Note #20

By Agent 007 Test name at Fri, 9th Feb 2024 5:26am

Trigger New reply 09/02

Note #21

By Saurav Battiddddd at Fri, 9th Feb 2024 5:28am

Trigger new reply 22/01

Note #22

By Saurav Battiddddd at Fri, 9th Feb 2024 5:28am

Trigger New reply 29/01

Note #23

By Agent 007 Test name at Fri, 9th Feb 2024 5:28am

Trigger New reply 09/02

Note #24

By Saurav Battiddddd at Fri, 9th Feb 2024 5:31am

Escalation 22/01

Note #25

By Saurav Battiddddd at Fri, 9th Feb 2024 5:31am

Escalation 29/01

Note #26

By Saurav Battiddddd at Mon, 12th Feb 2024 7:39am

Trigger new update 22/01

Note #27

By Saurav Battiddddd at Mon, 12th Feb 2024 7:39am

Trigger Update 29/01

Note #28

By Saurav Battiddddd at Mon, 12th Feb 2024 7:39am

Trigger Update 09/02

Note #29

By Saurav Battiddddd at Mon, 12th Feb 2024 7:42am

Trigger new update 22/01

Note #30

By Saurav Battiddddd at Mon, 12th Feb 2024 7:42am

Trigger Update 29/01

Note #31

By Saurav Battiddddd at Mon, 12th Feb 2024 7:42am

Trigger Update 09/02