

recurringtest 6/25

Ticket ID	17728
Ticket Ref	TCXN-9171-RTYA
Brand	Default
Urgency	1
Status	Awaiting Agent
Department	Support
Language	English (UK)
Labels	<ul style="list-style-type: none">• #blue• Add• admin
Created	Tue, 31st Dec 2024 9:02 pm
User	AAllan , Created organization <tester.desk12@gmail.com>
Agent	Agent007 RAW
Team	Support
Followers	admin.test
Single-line Text	
Select Field	
Date	
SLAs	<ul style="list-style-type: none">• SLA A: Failed Tue, 31st Dec 2024 9:02 pm• test: Failed Tue, 31st Dec 2024 9:02 pm• sla12: Failed Tue, 31st Dec 2024 9:02 pm

Message #1 Email By Agent007 RAW at Tue, 31st Dec 2024 9:02 pm

Test recurring ticket

Message #2 Note By Agent007 RAW at Mon, 23rd Jun 2025 3:41 am

add note on recurring tickets 6/25

Message #3 Note By Ashley Dawson With Even Longer Name at Mon, 23rd Jun 2025 3:44 am

test sla

Message #4 Note

By John Davison at Mon, 23rd Jun 2025 3:47 am

test sla failure

Message #5 Note

By Agent007 RAW at Mon, 23rd Jun 2025 3:47 am

failed

Message #6 Email

By Jake Biddell at Mon, 23rd Jun 2025 3:47 am

failure running

Message #7 Note

By Agent007 RAW at Mon, 23rd Jun 2025 3:47 am

updated