

CloudQAtest

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cvcvdf

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The screenshot displays a web browser window with the URL `support.mailspec.com/app/11/article/7`. The page content is an article titled "How to Configure the MAPI Connector with Outlook 2019?". The article text includes:

The MAPI plugin for Outlook allows you to use an email account with all the usual pros of a standard ActiveSync connection to the [CommuniGate](#) server while mapping all directories to their CGP equivalents, such as RSS feeds, searches, Outlook's Recy Mailbox's Trash folder, etc.

The more important features of the MAPI connector include shared mailboxes, calls, and chats being made directly from Outlook and the implementation of server-wide filter rules/mailbox delegation to Outlook.

Let's start the MAPI configuration by downloading the latest version from the links in our [helpdesk](#).

<https://helpdesk.communigate.com/en/downloads>

You just need to extract the archive, run the setup.exe and click on the "Install" button in order to install the MAPI plugin.

Then you can go to your Control Panel -> User Accounts -> Mail in order to add a new profile or to modify an existing profile by selecting it and clicking "Properties". In our example, we'll add a new profile:

The screenshot also shows a Windows Mail dialog box titled "Mail" with a "General" tab. It displays the message: "The following profiles are set up on this computer:" followed by an empty list box. Below the list box are buttons for "Add...", "Remove", "Properties", and "Copy...". The "Add..." button is highlighted with a red rectangle. Below these buttons, there is a section for "When starting Microsoft Outlook, use this profile:" with two radio button options: "Prompt for a profile to be used" and "Always use this profile", with the latter being selected. At the bottom of the dialog are "OK", "Cancel", and "Apply" buttons.

On the following screen, make sure you choose the option for "Manual setup or additional server types", where you will have the [CommuniGate](#) Pro Server listed under "Other":