

## Test Ticket brand hc

Ticket ID	14749
Ticket Ref	JKRZ-5965-KYGU
Brand	Brand 01/07
Urgency	1
Status	Awaiting Agent
Department	Support
Language	English
Labels	<ul style="list-style-type: none"><li>• Added via ESC</li><li>• Adding new label</li><li>• Addnewlabel</li></ul>
Created	Tue, 23rd Apr 2024
User	AAllan , 0926 new org <tester.desk12@gmail.com>
Agent	No agent assigned
Team	Sales
Followers	Alesia , Adam Last , Agent 007 James name change
071024SINGLELINETXTFIELD	
071024DTE&TIMEFIELD	Wed, 10th Jul 2024
071024SINGLESELECTFIELD	
SLAs	<ul style="list-style-type: none"><li>• SL4 1: Failed Thu, 11th Jul 2024</li><li>• SL4 2 : Failed Thu, 11th Jul 2024</li><li>• SL4 3: Failed Thu, 11th Jul 2024</li><li>• SL4 4: Failed Thu, 11th Jul 2024</li><li>• Sla 17/05: Failed Thu, 11th Jul 2024</li><li>• SLA 10/07: Failed Thu, 11th Jul 2024</li></ul>
Approvals	<ul style="list-style-type: none"><li>• Test approval 13/03: Status pending (To approve: 1, To reject: 1)</li><li>• Test approval 13/03: Status pending (To approve: 1, To reject: 1)</li></ul>

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Note #1

By James Godwin at Tue, 23rd Apr 2024

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test 2

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Note #2

By Saurav Battiii name changeS at Tue, 23rd Apr 2024

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new sla 23 april warning

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Note #3

By Saurav Battiii name changeS at Tue, 23rd Apr 2024

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new sla 23 april test fail

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Message #4

By Saurav Battiii name changeS at Thu, 11th Jul 2024

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Test brand

A large, stylized handwritten signature in black ink, appearing to read 'Mubunt au'.

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Note #5

By Vladimir Kirejko at Thu, 11th Jul 2024

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trgrnote

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Note #6

By Saurav Battiii name changeS at Thu, 11th Jul 2024

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Trigger 07/01

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Note #7

By Saurav Battiii name changeS at Thu, 11th Jul 2024

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SLA 10/07 WARNING

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Note #8

By Saurav Battiii name changeS at Thu, 11th Jul 2024

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Sla 17/05 Warning

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Note #9 By Saurav Battiii name changeS at Thu, 11th Jul 2024

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SLA 10/07 FAILED

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Note #10 By Saurav Battiii name changeS at Thu, 11th Jul 2024

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Sla 17/05 Failed

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Note #11 By QA Desk 14 provider at Thu, 11th Jul 2024

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SET 2 WRNING

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Note #12 By QA Desk 14 provider at Thu, 11th Jul 2024

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SL4 SET 1 WRNING

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Note #13 By QA Desk 14 provider at Thu, 11th Jul 2024

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SET 2 F4ILED

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Note #14 By QA Desk 14 provider at Thu, 11th Jul 2024

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SL4 SET 1 F4ILED

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Note #15 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger update 24/05

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Note #16 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger Update 10/06

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Note #17 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger Update 17/06

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Note #18 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger update 24/06

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Note #19 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger update 26/06

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Note #20 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger Update 01/07

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Note #21 By QA Desk 14 provider at Sun, 14th Jul 2024

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SET 3 SL4 WRNING

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Note #22 By QA Desk 14 provider at Sun, 14th Jul 2024

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SET 4 SL4 WRNING

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Note #23 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger update 24/05

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Note #24 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger Update 10/06

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Note #25 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger Update 17/06

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Note #26 By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger update 24/06

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Note #27

By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger update 26/06

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Note #28

By Saurav Battiii name changeS at Sun, 14th Jul 2024

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Trigger Update 01/07