

CloudQAtest

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cvcvdf

QA test 14 - 2025-02-05 - Comments (0) - newcat4/12

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The screenshot displays a web browser window with the URL `support.mailspec.com/app9/r/article/7`. The page content is an article titled "How to Configure the MAPI Connector with Outlook 2019?". The article text includes:

- A paragraph explaining that the MAPI plugin for Outlook allows using an email account with a standard ActiveSync connection to the **CommuniGate** server while mapping all directories to their CGP equivalents (RSS feeds, searches, Outlook's Rec Mailbox's Trash folder, etc.).
- A note that important features of the MAPI connector include shared mailboxes, calls, and chats being made directly from Outlook and the implementation of server-wide filter rules/mailbox delegation to Outlook.
- Instructions to start MAPI configuration by downloading the latest version from links in the **Help Desk**.
- A link: <https://helpdesk.communigate.com/en/downloads>
- A note: "You just need to extract the archive, run the setup.exe and click on the 'Install' button in order to install the MAPI plugin."
- Instructions: "Then you can go to your Control Panel -> User Accounts -> Mail in order to add a new profile or to modify an existing profile by selecting it and clicking 'Properties'. In our example, we'll add a new profile:"

An inset image shows a Windows Mail profile configuration dialog box titled "Mail" with a "General" tab. It displays "The following profiles are set up on this computer:" with an empty list. Below the list are buttons for "Add...", "Remove", "Properties", and "Copy...". The "Add..." button is highlighted with a red box. Below these buttons, there are radio button options: "Prompt for a profile to be used" (unselected) and "Always use this profile" (selected). At the bottom of the dialog are "OK", "Cancel", and "Apply" buttons.

At the bottom of the article, a note states: "On the following screen, make sure you choose the option for 'Manual setup or additional server types', where you will have the **CommuniGate** Pro Server listed under 'Other'."