

Automatic SSO - redirect user to their landing page

Avanish - 2022-12-21 - Comments (0) - the first one's

- Set up a SSO. e.g. SAML or JWT
- Enable automatic SSO option. i.e. going to help center will automatically redirect you off to the SSO login
- Create a KB article and copy the permalink to the article
- In a new browser, enter the URL to the KB article directly -> *You get redirected to the SSO as expected*
- log in using SSO cred (if necessary)