

Test tkt created by user

Ticket ID	10959
Ticket Ref	KICK-1413-SRVN
Brand	Default
Urgency	1
Status	Awaiting Agent
Department	Support
Language	English
Created	Tue, 12th Dec 2023
User	AAllan , Smoke test 01 may 2023 <tester.desk12@gmail.com>
Agent	No agent assigned
Team	0926NEWTeam

022924SINGLELINETXTBOX

022924DTEFIELD

022924MULTISELECTFIELD

Note #1 By Saurav Battiii at Tue, 12th Dec 2023

Trigger new ticket 08/12

Note #2 By Saurav Battiii at Tue, 12th Dec 2023

trigger update 28/11

Note #3 By Saurav Battiii at Tue, 12th Dec 2023

Trigger 05/12 update

Note #4 By Saurav Battiii at Tue, 12th Dec 2023

Trigger new update 08/12

Note #5 By Saurav Battiii at Tue, 12th Dec 2023

trigger update 28/11

Note #6 By Saurav Battiii at Tue, 12th Dec 2023

Trigger 05/12 update

Note #7

By Saurav Battiii at Tue, 12th Dec 2023

Trigger new update 08/12

Note #8

By Saurav Battiii at Tue, 12th Dec 2023

SLA 12/12 WARNING

Note #9

By Saurav Battiii at Tue, 12th Dec 2023

SLA 08/12 WARNING

Note #10

By Saurav Battiii at Tue, 12th Dec 2023

SLA 12/12 FAIL

Note #11

By Saurav Battiii at Tue, 12th Dec 2023

SLA 08/12 FAILURE

Note #12

By Saurav Battiii at Tue, 12th Dec 2023

trigger update 28/11

Note #13

By Saurav Battiii at Tue, 12th Dec 2023

Trigger 05/12 update

Note #14

By Saurav Battiii at Tue, 12th Dec 2023

Trigger new update 08/12

Message #15

By QA Desk 14 provider at Tue, 12th Dec 2023

test test



Note #16 By QA Desk 14 provider at Tue, 12th Dec 2023

Trigger new reply 14/11

Note #17 By Saurav Battiii at Tue, 12th Dec 2023

Trigger 20/11 new reply

Note #18 By Saurav Battiii at Tue, 12th Dec 2023

New reply ticket 28/11

Note #19 By Julien Ducro at Tue, 12th Dec 2023

Trigger 05/12 new reply

Note #20 By Saurav Battiii at Tue, 12th Dec 2023

Trigger new reply 08/12

Message #21 By AAllan at Thu, 29th Feb 2024

test tckt created by user

Note #22 By Agent 007 change name at Thu, 29th Feb 2024

Trigger new ticket 09/02

Note #23 By Saurav Battiii at Thu, 29th Feb 2024

Trigger New Ticket 12/02

Note #24 By Saurav Battiii at Thu, 29th Feb 2024

Trigger New Ticket 20/02

Note #25 By Saurav Battiii at Thu, 29th Feb 2024

Trigger new ticket 26/02

Note #26 By Saurav Battiii at Thu, 29th Feb 2024

Warning sla 29 feb

Note #27

By Saurav Battiii at Thu, 29th Feb 2024

note for failure sla 29 feb