

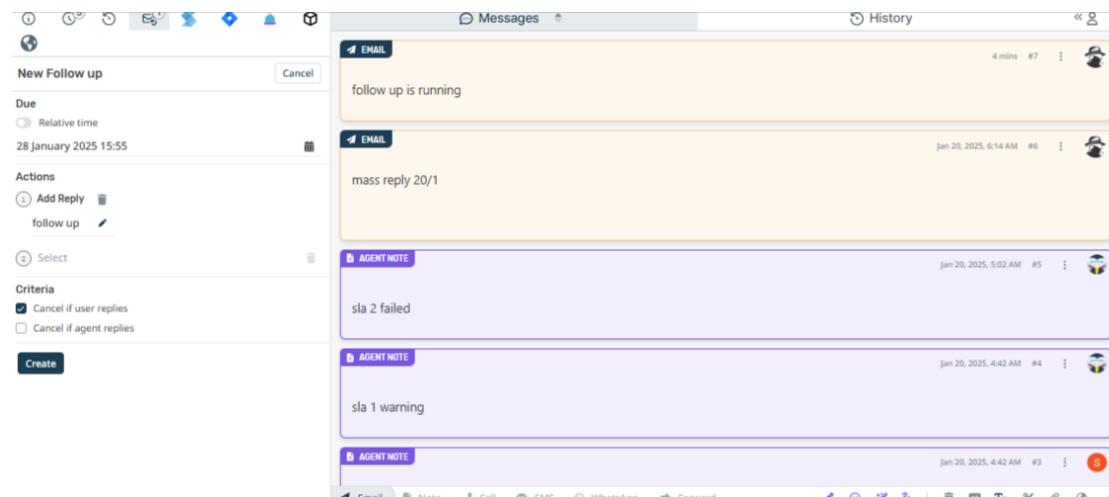
CloudQAtest

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sdfvv

Agent007 RAW - 2025-02-06 - [Comments \(0\)](#) - [newcatart](#)

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The screenshot shows a software interface with a 'New Follow up' dialog on the left and a list of messages on the right.

New Follow up (Left Panel):

- Due:** Relative time
- 28 January 2025 15:55**
- Actions:**
 - Add Reply
 - Follow up
- Criteria:**
 - Cancel if user replies
 - Cancel if agent replies
- Create** button

Messages (Right Panel):

- EMAIL** (4 mins ago): follow up is running
- EMAIL** (Jan 20, 2025, 6:14 AM): mass reply 20/1
- AGENT NOTE** (Jan 20, 2025, 5:02 AM): sla 2 failed
- AGENT NOTE** (Jan 20, 2025, 4:42 AM): sla 1 warning

Bottom navigation bar: Email, Notes, Call, GRC, What's New, Forward.