

CloudQAtest

[Knowledgebase](#) > [051225kbct](#) > [kb13 may](#)

kb13 may

Agent007 RAW - 2025-05-13 - [Comments \(0\)](#) - [051225kbct](#)

test

ID	Subject	Agent	User	Date Last ...	Mass Actions
<input type="checkbox"/>	2059 testsfggg	Unassigned	Test 12 user <tester.desk12@gmail...>	20 secs	Change Department Sales
<input type="checkbox"/>	2057 WhatsApp from Rimp user (+91896844...	Agent 007 test test	Rimp user <tester.desk14+567@gm...>	38 mins	Change Status Pending
<input type="checkbox"/>	2056 Undelivered Mail Returned to Sender	Unassigned	<mailer-daemon@uk.deskprotesting...>	20 secs	Change Assigned Agent Agent 007 test test
<input checked="" type="checkbox"/>	2055 Missed chat from fsdf	Saurav name cha...	fsdf <dssdf@gmail.com>	20 secs	Change Assigned Team Team
<input type="checkbox"/>	2054 Message from an unknown user #399	Unassigned		20 secs	Select
<input type="checkbox"/>	2053 Undelivered Mail Returned to Sender	Unassigned	<mailer-daemon@uk.deskprotesting...>	2 hrs	
<input checked="" type="checkbox"/>	2051 test	Unassigned	TEST Site <tester.desk4@gmail.com>	2 hrs	
<input checked="" type="checkbox"/>	2049 testsfggg	Unassigned	fdfgvd <dfds@gmail.com>	2 hrs	
<input type="checkbox"/>	2048 SMS from +15059015413	Unassigned	SMS: +15059015413	6 days	
<input type="checkbox"/>	2047 SMS from +17262669312	Unassigned	SMS: +17262669312	7 days	

Related Content

- [QA reported a bug to check smoke test](#)
- [topic from agent-1](#)
- [smoke test 123](#)