

# CloudQAtest

Knowledgebase > newcat4/12 > cvcvdf

cvcvdf

QA test 14 - 2025-04-02 - Comments (0) - newcat4/12

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The screenshot displays a web browser window with the URL `support.mailspec.com/app9/t/article/7`. The page title is "How to Configure the MAPI Connector with Outlook 2019?". The content includes a paragraph explaining that the MAPI plugin for Outlook allows using an email account with a standard ActiveSync connection to the **CommunicateGate** server while mapping all directories to their CGP equivalents, such as RSS feeds, searches, Outlook's Recycle Bin, etc. It also notes that important features like shared mailboxes, calls, and chats are managed directly from Outlook. The article provides instructions on downloading the MAPI connector from the **Downloads** section of the **Helpdesk** and then configuring it in Outlook. A red box highlights the "Add..." button in the "Mail" dialog box, which is used to add a new profile. The dialog box shows "The following profiles are set up on this computer:" with an empty list. Below the list, there are radio buttons for "Prompt for a profile to be used" and "Always use this profile", with the latter selected. The "OK", "Cancel", and "Apply" buttons are visible at the bottom of the dialog.