

CloudQAtest

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cvcvdf

QA test 14 - 2025-01-29 - Comments (0) - newcat4/12

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The screenshot shows a web browser window displaying a support article on the MailSPEc website. The browser's address bar shows the URL: `support.mailspec.com/app9/t/article/7`. The page title is "How to Configure the MAPI Connector with Outlook 2019?".

On the left side of the page, there is a sidebar with a "USERS" section. Under "USERS", there is a "Lists" dropdown menu and a "New List" button. Below this, there is a list of users with columns for "Last updated", "Created", and "Contributors". The list includes:

- 5 yrs Lasted
- 5 yrs Published
- Unpublished

Below the user list, there are various filters and settings, including "URL Slug", "Language" (English), "Translations", "Review Date", "Search Words", "Attachments", "Permissions", "Views", "Comments", "Helpfulness Rating", and "Subscribed Users".

The main content area of the article contains the following text:

Paragraph - The MAPI plugin for Outlook allows you to use an email account with all the usual pros of a standard ActiveSync connection to the **CommunicateGate** server while mapping all directories to their CGP equivalents, such as RSS feeds, searches, Outlook's Rec Mailbox's Trash folder, etc.

The more important features of the MAPI connector include shared mailboxes, calls, and chats being made directly from Outlook and the implementation of server-wide filter rules/mailbox delegation to Outlook.

Let's start the MAPI configuration by downloading the latest version from the links in our **Help Desk**.

<https://helpdesk.communicategate.com/en/downloads>

You just need to extract the archive, run the setup.exe and click on the "Install" button in order to install the MAPI plugin.

Then you can go to your **Control Panel** -> **User Accounts** -> **Mail** in order to add a new profile or to modify an existing profile by selecting it and clicking "Properties". In our example, we'll add a new profile:

The screenshot shows a "Mail" dialog box with the following content:

Mail
General

The following profiles are set up on this computer:

[Empty list box]

Agd... Remove Properties Copy...

When starting Microsoft Outlook, use this profile:

Prompt for a profile to be used

Always use this profile

OK Cancel Apply

At the bottom of the article, there is a note: "On the following screen, make sure you choose the option for 'Manual setup or additional server types', where you will have the **CommunicateGate** Pro Server listed under 'Other'."