

NEWTICKETTOJAZZ

Ticket ID 7388
Ticket Ref 1962971
Urgency 1
Status Awaiting Agent
Department Sales
Language English
Created Tue, 5th Sep 2023
User Jazz , new Org0409 <jazzgocon@gmail.com>
Agent Jazz
Single Select Field
newdte

Message #1 By Jazz at Tue, 5th Sep 2023

SDADSADSA

Note #2 By Avanish at Tue, 5th Sep 2023

new trigger test 18a

Note #3 By Avanish at Tue, 5th Sep 2023

new trigger tedt 22a

Note #4 By Agent 007 james at Tue, 5th Sep 2023

Trigger 28/08c New Ticket

Note #5 By Avanish at Tue, 5th Sep 2023

new trigger test 30a

Note #6 By Avanish at Tue, 5th Sep 2023

new note test 4s

Message #7 By Avanish at Tue, 5th Sep 2023

NEW AGENT reply 5a

Note #8

By Saurav Battiiii at Tue, 5th Sep 2023

trigger new ticket 05/09

Note #9

By Avanish at Tue, 5th Sep 2023

new sla note test 4s warning

Note #10

By Avanish at Tue, 5th Sep 2023

new sla test 30a

Note #11

By Avanish at Tue, 5th Sep 2023

Esc 22a test

Message #12

By Jazz at Tue, 5th Sep 2023

asdsadsa

Note #13

By QA Desk 14 pro rider at Tue, 5th Sep 2023

ticket reply 21/08 trigger

Note #14

By Agent 007 james at Tue, 5th Sep 2023

Trigger 28/08c New reply

Note #15

By Saurav Battiiii at Tue, 5th Sep 2023

Trigger New Reply 05/09

Note #16

By Avanish at Tue, 5th Sep 2023

new sla test failed

Note #17

By Avanish at Tue, 5th Sep 2023

new sla note 4s failure

Note #18

By Avanish at Tue, 5th Sep 2023

new esc test 30a

Note #19

By Avanish at Tue, 5th Sep 2023

new esc test4s

Message #20

By Jazz at Tue, 24th Oct 2023

test

Note #21

By Denis at Tue, 24th Oct 2023

failed 10 mins user awaiting next agent response