

CloudQAtest

Wissensdatenbank > newcatart > sdfvv

sdfvv

Agent007 RAW - 2025-02-06 - Kommentare (0) - newcatart

vdvdfvdfvdfvdfbfbdb fb

The screenshot displays a CRM interface with a 'New Follow up' dialog on the left and a 'Messages' history on the right.

New Follow up Dialog:

- Cancel** button
- Due:** 28 January 2025 15:55
- Actions:** Add Reply, follow up
- Criteria:** Cancel if user replies, Cancel if agent replies
- Create** button

Messages History:

- EMAIL #7:** follow up is running (4 mins)
- EMAIL #6:** mass reply 20/1 (Jan 20, 2025, 6:14 AM)
- AGENT NOTE #5:** sla 2 failed (Jan 20, 2025, 5:02 AM)
- AGENT NOTE #4:** sla 1 warning (Jan 20, 2025, 4:42 AM)
- AGENT NOTE #3:** (Jan 20, 2025, 4:42 AM)