

## Ticket with cc and attachments 13/02

Ticket ID	10976
Ticket Ref	YPRT-7592-LWCV
Brand	Default
Urgency	1
Status	Awaiting Agent
Department	Support
Language	English
Labels	<ul style="list-style-type: none"><li>admin</li></ul>
Created	Thu, 8th Feb 2024
User	AAllan , Smoke test 01 may 2023 <tester.desk12@gmail.com>
Agent	No agent assigned
	022924SINGLELINETXTBOX
	022924DTEFIELD
	022924MULTISELECTFIELD

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Message #1 By AAllan at Thu, 8th Feb 2024

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Test email 08/02

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Note #2 By Agent 007 change name at Fri, 1st Mar 2024

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Trigger new ticket 09/02

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Note #3 By Saurav Battiii at Fri, 1st Mar 2024

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Trigger New Ticket 12/02

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Note #4 By Saurav Battiii at Fri, 1st Mar 2024

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Trigger New Ticket 20/02

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Note #5

By Saurav Battiii at Fri, 1st Mar 2024

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Trigger new ticket 26/02

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Note #6

By Saurav Battiii at Fri, 1st Mar 2024

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Warning sla 29 feb

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Note #7

By Saurav Battiii at Fri, 1st Mar 2024

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note for failure sla 29 feb