

# CloudQATest

[Newyddion](#) > [News 3 july Test](#) > [Testing news post 3 july](#)

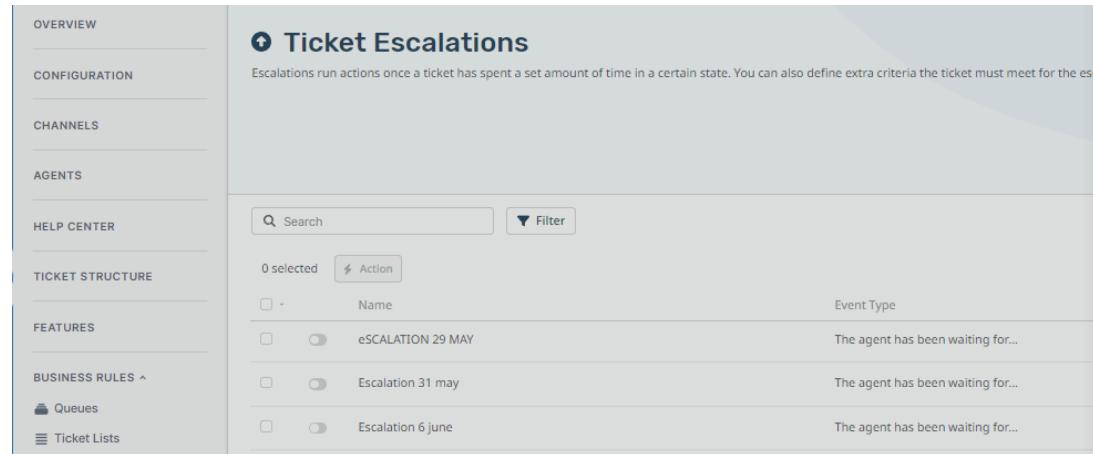
## Testing news post 3 july

2023-07-03 - QA test 14 - [Sylwadau \(0\)](#) - [News 3 july Test](#)

## Testing News post-check

after pub123

Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum.



The screenshot shows a software interface with a sidebar on the left containing navigation links: OVERVIEW, CONFIGURATION, CHANNELS, AGENTS, HELP CENTER, TICKET STRUCTURE, FEATURES, and BUSINESS RULES (Queues, Ticket Lists). The main area is titled 'Ticket Escalations' with a sub-instruction: 'Escalations run actions once a ticket has spent a set amount of time in a certain state. You can also define extra criteria the ticket must meet for the escalation to run.' Below this is a search bar and a 'Filter' button. A table lists three escalation rules:

	Name	Event Type
<input type="checkbox"/>	eSCALATION 29 MAY	The agent has been waiting for...
<input type="checkbox"/>	Escalation 31 may	The agent has been waiting for...
<input type="checkbox"/>	Escalation 6 june	The agent has been waiting for...

<https://www.google.com>

## Cynnwys Cysylltiedig

- [Soil](#)