

CloudQAtest

Cronfa Wybdoeth > 011624kbct > kb20

kb20

Agent007 RAW - 2025-01-20 - Sylwadau (0) - 011624kbct

test kb after edit

The screenshot displays a service desk interface for a ticket titled 'gfddd'. The ticket ID is 16956. The status is 'Awaiting Agent' with a dropdown arrow and a '4' in a yellow circle. The interface shows a table with columns for Agent, Team, and Followers. The Agent column shows a person icon, the Team column shows a smiley face icon, and the Followers column shows a plus sign. Below the table, there are three rows of information: 'Next event' with a dash, 'Ticket Open' with '3 mins', and 'User Waiting' with '3 mins'. On the right side, there is a 'Messages' section with an 'EMAIL' button and a message from 'Test user 01/07 (tester.test08@gmail.com)'.

Agent	Team	Followers
		+
-	3 mins	3 mins
Next event	Ticket Open	User Waiting

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