

CloudQAtest1

Cronfa Wybdoaeth > 051225kbct > kb13 may

kb13 may

Agent007 RAW - 2025-05-13 - Sylwadau (0) - 051225kbct

test

Sort: ID Group View						Mass Actions	Cancel
☐	ID	Subject	Agent	User	Date Last ...		
☒	2059	testsgfgg	Unassigned	Test 12 user <tester.desk12@gmail....	20 secs	6	1 Change Department 3 Sales
☐	2057	WhatsApp from Rimp user (+91896844...	Agent 007 test test	Rimp user <tester.desk14+567@gm...	38 mins	1	2 Change Status X Pending
☐	2056	Undelivered Mail Returned to Sender	Unassigned	<mailer-daemon@uk.deskprotesting....	20 secs	6	3 Change Assigned Agent Agent 007 test test
☒	2055	Missed chat from fsdf	Saurav name cha...	fsdf <dssdf@gmail.com>	20 secs	6	4 Change Assigned Team 7 Team
☐	2054	Message from an unknown user #399	Unassigned		20 secs	1	5 Select
☐	2053	Undelivered Mail Returned to Sender	Unassigned	<mailer-daemon@uk.deskprotesting....	2 hrs	6	
☒	2051	test	Unassigned	TEST Site <tester.desk4@gmail.com>	2 hrs	6	
☒	2049	testsgfgg	Unassigned	fdfgvd <dffd@gmail.com>	2 hrs	6	Apply 4 tickets selected
☐	2048	SMS from +15059015413	Unassigned	SMS: +15059015413	6 days	1	
☐	2047	SMS from +17262669312	Unassigned	SMS: +17262669312	7 days	1	

Cynnwys Cysylltiedig

- [QA reported a bug to check smoke test](#)
- [topic from agent-1](#)
- [smoke test 123](#)