

CloudQAtest

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Article 3 july

QA test 14 - 2023-07-03 - [Sylwadau \(0\)](#) - [kb 26 june](#)

simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum.

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Ticket Escalations

Escalations run actions once a ticket has spent a set amount of time in a certain state. You can also define extra criteria the ticket must meet for the escalation.

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<input type="checkbox"/>	Escalation 31 may	The agent has been waiting for...
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