# CloudQAtest

## test is editor dropping formatting

James Godwin - Comments (0) - First Category - 2022-07-26

### New features in version 2022.30.0

When you have a ticket open, the ticket tab will flash to notify you of a new inbound or ?
.(outbound message being added (SC 78084

We have added the ability to add HTML blocks to Knowledgebase Articles, News Posts, ?
.(Files, and Community Posts, as well as the ability to edit legacy content blocks (SC 76021

We have updated our GitHub app to version 1.0.4. This release adds the functionality to ?
view, link, or unlink Github issues to tickets in Deskpro's Agent interface (SC 78674 &
.(78658

### Improvements we've made

We have added the ability to provide multiple values for the select custom field in the rule ?
.(builder (SC 77899

.(We've increased the silence timeout settings for voicemails to 10 seconds (SC 80433 ?

.(Image attachments are now visible in the Version History of News Posts (SC 76831 ?

We've improved the validation field for Agent forwarding settings when an email account ?
.(isn't selected (SC 77410

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.(Files, and Community Posts, as well as the ability to edit legacy content blocks (SC 76021

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view, link, or unlink Github issues to tickets in Deskpro's Agent interface (SC 78674 &
.(78658

.(We have added Organization fields as an option for SLA custom fields (SC 79984 ?

We've improved the behavior of ticket statuses, so if a sub-status doesn't match the ?
.(status it will be ignored (SC 80032

We've improved the indention behavior in the text editor, indent controls now work with ?
.(bullet points and numbered lists (SC 78730

We've improved how validation errors display in the Admin drawer for "Awaiting User" ?
.(status, so the validation will now be more helpful for Admins (SC 63125

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