Test ticket

Ticket ID	11062
Ticket Ref	RRMT-9632-LWGQ
Brand	Default
Urgency	1
Status	Awaiting Agent
Department	Support
Language	English
Labels	• admin
Created	Mon, 8th Jan 2024
User	AAllan , Smoke test 01 may 2023 <tester.desk12@gmail.com>
Agent	QA Desk 14 provider
Team	Smoke test nabeel teams
Followers	Agent 007 change name , QA Desk 14 provider
Single-line Text	This is default value test
Date	
Single Select Field	
Signle line text	
2	124

Note #1   By Saurav Battiii at Mon, 8th Jan 2024

Trigger New ticket 21/12

Message #2   By Agent 007 change name at Wed, 6th Mar 2024

Test

TEST SIGNATION AGENT 007

Note #3   By Agent 007 change name at Wed, 6th Mar 2024

Trigger new ticket 09/02

Note #4   By Saurav Battiii at Wed, 6th Mar 2024

Trigger New Ticket 12/02

Note #5   By Saurav Battiii at Wed, 6th Mar 2024

Trigger New Ticket 20/02

Note #6   By Saurav Battiii at Wed, 6th Mar 2024

Trigger new ticket 26/02

Note #7   By Saurav Battiii at Wed, 6th Mar 2024

Sla 05/03 warning

Note #8   By Saurav Battiii at Wed, 6th Mar 2024

Warning sla 29 feb

Note #9   By Saurav Battiii at Wed, 6th Mar 2024

Sla 05/03 Failed

Note #10   By Saurav Battiii at Wed, 6th Mar 2024

note for failure sla 29 feb

Note #11   By Saurav Battiii at Thu, 7th Mar 2024

Trigger Update 05/03

Note #12   By Saurav Battiii at Thu, 7th Mar 2024

Trigger Update 05/03

Note #13   By Saurav Battiii at Thu, 7th Mar 2024

Trigger Update 05/03

Note #14   By Saurav Battiii at Thu, 7th Mar 2024

Trigger Update 05/03

Note #15   By Saurav Battiii at Thu, 7th Mar 2024

Trigger Update 05/03

Note #16   By Saurav Battiii at Thu, 7th Mar 2024

Trigger Update 05/03

Note #17   By Saurav Battiii at Fri, 8th Mar 2024

Trigger Update 05/03

Note #18   By Saurav Battiii at Fri, 8th Mar 2024

Trigger Update 05/03