012324 tix vi hc cht

Ticket ID	8638
Ticket Ref	ENKR-5995-CGWG
Brand	Default
Urgency	1
Status	Awaiting Agent
Department	Support
Language	English
Labels	• Addddd • admin
Created	Mon, 4th Sep 2023
User	Jazz , new Org0409 <jazzgocon@gmail.com>
Agent	Jazz
Team	Smoke test nabeel teams
Followers	QA Desk 14 pro rider , Agent 007 james , Adam Last

Note #1 — By Avanish at Mon, 4th Sep 2023

new trigger test 18a

Note #2 — By Avanish at Mon, 4th Sep 2023

new trigger tedt 22a

Note #3 — By Agent 007 james at Mon, 4th Sep 2023

Trigger 28/08c New Ticket

Note #4 — By Avanish at Mon, 4th Sep 2023

new trigger test 30a

Note #5 — By Avanish at Mon, 4th Sep 2023

new sla test 30a

Note #6 — By Avanish at Mon, 4th Sep 2023

Esc 22a test

Note #7   By Avanish at Mon, 4th Sep 2023

new sla test failed

Note #8   By Avanish at Mon, 4th Sep 2023

new esc test 30a

Message #9   By Jazz at Tue, 19th Sep 2023

reply

Note #10   By Denis at Tue, 19th Sep 2023

failed 10 mins user awaiting next agent response

Message #11   By Jazz at Tue, 23rd Jan 2024

sdfdsfdsgdfgfdgdgdf

Note #12   By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger New ticket 21/12

Note #13   By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger New Ticket 09/01/2024

Note #14   By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger New Ticket 15/01/2024

Note #15   By QA Desk 14 pro rider at Tue, 23rd Jan 2024

New ticket triggers 16 janNew ticket triggers 16 janNew ticket triggers 16 jan

Note #16   By QA Desk 14 pro rider at Tue, 23rd Jan 2024

test sla warning 16 jjjjjj

Note #17   By Saurav Battiiii at Tue, 23rd Jan 2024

SLA 09/01/2024 WARNING

Note #18   By Saurav Battiiii at Tue, 23rd Jan 2024

Sla Sla 15/01/2024 warning

Note #19 By QA Desk 14 pro rider at Tue, 23rd Jan 2024

You are fail note that!!! 16 jan test

Note #20 By Saurav Battiiii at Tue, 23rd Jan 2024

SLA 09/01/2024 FAIL

Note #21 By Saurav Battiiii at Tue, 23rd Jan 2024

Sla Sla 15/01/2024 fail

Note #22 By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger Update 15/01/2024

Note #23 By QA Desk 14 pro rider at Tue, 23rd Jan 2024

New update test 16 janNew update test 16 janNew update test 16 jan

Note #24 By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger 23/01 update

Note #25 By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger Update 15/01/2024

Note #26 By QA Desk 14 pro rider at Tue, 23rd Jan 2024

New update test 16 janNew update test 16 janNew update test 16 jan

Note #27 By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger 23/01 update

Note #28 By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger Update 15/01/2024

Note #29 By QA Desk 14 pro rider at Tue, 23rd Jan 2024

New update test 16 janNew update test 16 janNew update test 16 jan

Note #30   By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger 23/01 update

Note #31   By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger Update 15/01/2024

Note #32   By QA Desk 14 pro rider at Tue, 23rd Jan 2024

New update test 16 janNew update test 16 janNew update test 16 jan

Note #33   By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger 23/01 update

Note #34   By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger Update 15/01/2024

Note #35   By QA Desk 14 pro rider at Tue, 23rd Jan 2024

New update test 16 janNew update test 16 janNew update test 16 jan

Note #36   By Saurav Battiiii at Tue, 23rd Jan 2024

Trigger 23/01 update