

CloudQAtest

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sadasdasda 01/06 statuses

Agent007 RAW •

Forum name: #Bug Report •

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Edit: newagent27jan

id: 1814 

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1 Name & Contact Information



Profile Image




Name*

Display an alias to end-users


Email Address* + Add


 

Phone + Add



2 Access & Permissions

Administrator Access 

Reports Administrator Access 

(Comment (1

Agent007 RAW

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newstest

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after editing content and change the location of post

The screenshot shows a ticketing system interface. At the top, there are tabs for 'Messages' and 'History'. Below the tabs, there is a message card with the following details:

- Message:** EMAIL
- To:** Test user (tester.deck12@gmail.com)
- Cc (1):** user04 (tester.deck4@gmail.com)
- Subject:** EMAIL REGRESSION CHECK: Send to owner and ccs

Below the message card, there is an 'ASSIGNMENT' section with a dropdown menu set to 'Awaiting User'. The assignment table shows:

Agent	Team	Followers

Below the assignment table, there is a 'USER & CC'S' section with a dropdown menu set to 'Test user (tester.deck12@gmail.com)'. There is also a '32 secs' timer and a 'Next event' section with 'Ticket Open' and 'User Waiting' options.

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