

CloudQAtest

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agentopic20jan 01/06 statuses

Agent007 RAW •

Forum name: #new25 •

new topic by the agent

The screenshot displays a service desk interface for a ticket titled 'gfddd'. The ticket ID is 16956. The interface includes a top navigation bar with icons for information, users (2), clock (2), refresh, and other actions. Below the navigation bar, the ticket status is 'Awaiting Agent' with a dropdown arrow and a '4' in a yellow circle. A table below the status shows the following details:

Agent	Team	Followers
		+
-	3 mins Ticket Open	3 mins User Waiting

Below the table, there is a 'Next event' section. To the right of the ticket details, a 'Messages' panel is open, showing an email message with the following details:

EMAIL

To: Test user 01/07 (tester.test08@gmail.com)

(Comment (1

AAllan

month ago 1

user comment