

CloudQAtest

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cvcvdf

newcat4/12 - (.) تعليقات - QA test 14 - 2025-02-22

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The screenshot shows a web browser window with the URL `support.mailqec.com/app/t/article/7`. The page content is a help article titled "How to Configure the MAPI Connector with Outlook 2019?". The article text includes:

The MAPI plugin for Outlook allows you to use an email account with all the usual pros of a standard ActiveSync connection to the **CommuniGate** server while mapping all directories to their CGP equivalents, such as RSS feeds, searches, Outlook's Rec Mailbox's Trash folder, etc.

The more important features of the MAPI connector include shared mailboxes, calls, and chats being made directly from Outlook and the implementation of server-wide filter rules/mailbox delegation to Outlook.

Let's start the MAPI configuration by downloading the latest version from the links in our **Help Desk**:

<https://helpdesk.communiGate.com/en/downloads>

You just need to extract the archive, run the `setup.exe` and click on the "Install" button in order to install the MAPI plugin.

Then you can go to your **Control Panel** -> **User Accounts** -> **Mail** in order to add a new profile or to modify an existing profile by selecting it and clicking "Properties". In our example, we'll add a new profile:

The overlaid dialog box is titled "Mail" and "General". It contains the text: "The following profiles are set up on this computer:". Below this text is a list box. At the bottom of the list box, the "Add..." button is highlighted with a red rectangle. Other buttons visible are "Remove", "Properties...", and "Copy...". Below the list box, there is a section "When starting Microsoft Outlook, use this profile:" with two radio buttons: "Prompt for a profile to be used" and "Always use this profile". The "Always use this profile" option is selected. At the bottom of the dialog are "OK", "Cancel", and "Apply" buttons.

At the bottom of the article, there is a note: "On the following screen, make sure you choose the option for 'Manual setup or additional server types', where you will have the **CommuniGate** Pro Server listed under 'Other'."